

Protect yourself with Fraud Monitor. Fraud Monitor keeps a close eye on your account throughout the month and alert you to any unusual activity when it happens.



10 Ways To Avoid Telephone Fraud

1. In the same way that you would never dream of using the word 'password' as your password make sure you change the security settings and passwords on your telephone system from the default or factory settings.
2. Change voicemail and DISA (Direct Inward System Access) passwords regularly.
3. Remove Redundant Mailboxes.
4. Remove or de-activate any telephone system functionality you don't need including remote access ports.
5. Carry out regular audits of your telephone systems inc. privileges and restrictions.
6. Programme your telephone system to disallow access after three invalid attempts, in the same way as entering the wrong PIN at the cash machine.
7. Never Publish the remote access phone numbers that connect callers to your voice mail system.
8. Keep an eye on your monthly phone bills for anything that looks unusual.
9. Immediately deactivate access codes and voicemail passwords of people who leave your business.
10. Restrict access to equipment and hardware and limit users systems access to the minimum level it needs to be.

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